

Open Enrollment Call
November 13, 2017

1. Enrollment Update

Enrollment numbers from 11/7/2017

Total: 6467

Direct ADAP: 2,060

MPAP: 578

ICAP: 591

HIMAP: 3,238 (**1,858 need to change carriers for 2018.**)

2018 HIMAP: 513

2. Open Enrollment Period, November 1, 2017-December 15, 2017 Updates

All pertinent open enrollment information can be found on the ADAP website

(<http://www.vdh.virginia.gov/disease-prevention/virginia-aids-drug-assistance-program-adap/affordable-care-act/>)

3. VDH has contracted with an outside agency, Benalytics, to assist with enrolling clients. Clients will be contacted by Benalytics to enroll in a 2018 insurance plan and clients may reach out to them if there are any questions, 1-855-483-4647.

4. Information needed to pay a premium

- a. ACA Checklists-The “Premium Amount” field in the ACA Enrollment module in e2Virginia is for the premium amount ONLY. It does not include the tax credit. The premium amount that should be entered is the premium amount **after** the tax credit is applied.
- b. Silver Plan-Clients must sign up for a Silver plan if their household income is from \$11,880 - \$29,700.
- c. Anthem clients are getting auto re-enroll letters from Cigna and can choose to stay in that plan still have the option to go back to the Marketplace to pick a new plan until December 15.
- d. VDH’s outreach on November 8th to carriers to make binder payments shows they are just beginning to receive information from the marketplace and are in the process of activating accounts to receive payments. Based on this, VDH recommends that you wait until the week of November 13 to make payments to allow time for more activations and to maximize the chance you can make the payment when you call.
- e. Cigna Connect contract with VCU Health System has been signed.